

<b>MEETING</b>	<b>Standards Committee</b>
<b>DATE</b>	<b>17 June 2019</b>
<b>TITLE</b>	<b>Ombudsman's Code of Conduct Case Book</b>
<b>AUTHOR</b>	<b>Monitoring Officer</b>

### **Background**

The Ombudsmans Code of Conduct Case Book – No 20 is appended. These are usually published quarterly by the Ombudsman.

Members of the Standards Committee will have an opportunity in the meeting to discuss the issues set out in the Case Book

### **Recommendation**

**To accept the Report**

### **Appendix 1**

Ombudsmans Code of Conduct Case Book. Number 20